

PCIP Data per month - August 2024

No. of calls to the surgery	8514	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	2976	
Items issued via prescription	22542	
Referrals Made	390	
Fit Notes (Med3s) issued	138	
Administrative Comms. Issued (letters/emails)	1095	
Text messages sent and received	1010	
Total digital requests submitted to the practice	1084	